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## Privacy Policy

**Your Training Solution Ltd.**

[www.yourtrainingsolution.co.uk](http://www.yourtrainingsolution.co.uk)

*Last Updated: November 2025*

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### **Your Privacy Matters**

We are committed to protecting your personal information and ensuring transparency in how we collect, use, and safeguard your data. This policy outlines how we handle your information when you visit our website, register for training, or interact with our services.

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### **Information We Collect**

We may collect the following details when you:

- Register on our site
- Place an order
- Fill out a form
- Subscribe to communications

#### **Examples of data collected:**

- Name, email address, phone number, mailing address
  - Training preferences and feedback
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### **How We Use Your Information**

We use your data to:

- Personalize your experience
- Improve our website and services
- Respond to customer service requests
- Process transactions securely
- Send updates, newsletters, and relevant offers
- Administer surveys, promotions, or training features

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## **Data Protection Measures**

We take your security seriously:

- Regular malware and vulnerability scans
- SSL encryption for sensitive data
- Secure networks with restricted access
- Transactions processed via trusted gateway providers (no card data stored)

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## **Cookies**

We do **not** use cookies for tracking purposes.

You can manage cookie settings via your browser. Disabling cookies may affect site functionality but will not prevent you from placing orders.

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## **Third-Party Disclosure**

We do **not** sell or trade your personal data.

We may share information with trusted partners (e.g., hosting providers) who help us operate our site—only under confidentiality agreements.

We may disclose information if required by law or to protect rights, safety, or enforce policies.

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## **Third-Party Links**

We do **not** offer third-party products or services directly on our website.

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## **Google Services**

We may use:

- Google AdSense
- Google Analytics
- Remarketing and Display Network reporting

These services may use cookies (e.g., DART, DoubleClick) to personalize ads. You can manage ad preferences via [Google Ad Settings](#) or opt out via the [Network Advertising Initiative](#).

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### **Your Rights & Preferences**

You can:

- Visit our site anonymously
- View and update your personal data by emailing or calling us
- Unsubscribe from emails via the link in each message

We honour **Do Not Track (DNT)** signals and do **not** allow third-party behavioural tracking.

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### **Children's Privacy**

We do not market to children under 13.

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### **Fair Information Practices**

In case of a data breach, we will notify affected users via email within 7 business days.

We support the **individual redress principle**, allowing users to pursue legal rights if data misuse occurs.

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### **CAN-SPAM Compliance**

We follow the CAN-SPAM Act by:

- Using accurate sender details
- Identifying promotional emails clearly
- Including our business address
- Honouring un-subscribe requests promptly

To unsubscribe, email: **info@yourtrainingsolution.co.uk**

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## Confidentiality

All data is treated as confidential.

We do **not** store payment details and will never ask for sensitive financial information.

Our website is monitored and protected by specialist antivirus, spam, and malware software.

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## Contact Us

For questions or concerns about this policy:

Visit: [www.yourtrainingsolution.co.uk](http://www.yourtrainingsolution.co.uk)

Email: [info@yourtrainingsolution.co.uk](mailto:info@yourtrainingsolution.co.uk)

**Tel 07780113215**

**As we are often out on the field, please leave a message and we'll call you back.**

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